



## RMA Request Form

### Request Info (Completed by Customer)

<b>Customer</b>	<b>RMA Number</b>	<b>Date Issued</b>	<b>Delivery Date</b>
<b>Tel</b>	<b>Fax</b>	<b>Contact Person</b>	<b>ORING Sales</b>
<b>Address</b>			

For RMA out of warranty, ORING will charge US\$40 per unit for basic labor charge + major chipset cost (approximately US\$35 per chipset), plus 2-ways freight charge. For parts like resistors/capacitors, the charge is included in the standard US\$40.

RMA Description (Completed by Customer) ~ORING will NOT process RMA if this section is NOT filled in

Model Name	ORing Part Number	Serial Number	Problem/Failure Symptom

### The following part will be filled in by ORING staff only

Under Warranty :  YES  NO

<b>Date Received</b>	<b>Date Completed</b>	<b>Problem/Failure Analysis</b>
<b>Return Date</b>	<b>Action Taken</b>	<b>Suggestion</b>
<b>Total Charge</b>		
<b>Sales Confirmation</b>		
<b>RMA Engineer</b>		
<b>RMA Manager</b>		
<b>QA Manager</b>		

\* ONE FORM TO ACCOMPANY EACH UNIT IS REQUIRED. SENDING THE FORM(S) BY FAX IS NOT REQUIRED. \*